## TROUBLESHOOTING

No	Situation	Solution
1	There is no flame when I push down the turn knob	1) When you start to use the cooker for the first time or the cooker has not been used for a long period of time, it semetimes happens that the burner is ignited easily. This is because the gas needs to fill up the gas hose before reaching to the burners. 2) Please ensure there is gas in the gas tank. 3) Please check whether battery is dead. 4) Please press and hold the turn knob for 5 seconds before you release it. 5) Please check you have install the burner correctly.
2	Uneven or abnormal flame	Please ensure the burner is installed correctly; uneven flame or abnormal flame can be seen if burner was not install correctly
3	Yellow or red flame, burning black smoke, floating flame or deposit of black soot underneath cooking utensits	1) It is normal to have a slight amount of yellow flame. 2) This would indicate incorrect proportion of air and gas mixture. To correct: a.Please check you have sufficient gas in your gas tank b.You can adjust the amount of air supply to the gas cooker by adjusting the air regulator in the following way: c.Move the regulator up or down to allow a greater or lesser flow of air and adjust until a blue flame is achieved. 3) You can try to clean the burner as food residue that reside in the burner might lead too much yellow or red flame
4	Burner discolored or turn white after usage	It is normal as constant high heat might cause the burner to discolor, it will not affect the usage of the cooker
5	Smell of gas	It might due to gas leaking, please check your gas hose for any breakage or crack line     Please check your gas hose is firmly clam to the gas supply outlet

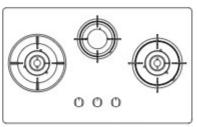
If the above problem persists, turn off the cooker immediately and please contact our customer service.

Service Centre: F-06-03, Setiawalk, Pusat Bandar Puchong, 47160 Puchong, Selangor, Malaysia. Service Hotline: 03-86001648

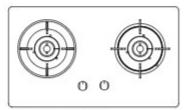
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# **GAS COOKER**

# INSTRUCTION MANUAL



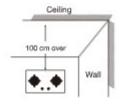
VGH-NETTO FLEXI 3B-BK

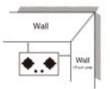


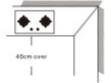
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# ASSEMBLY INSTRUCTIONS

- 1. Remove all packaging material from the product.
- 2. Make sure to install the cooker in the room with no strong air flow.
- Allow at least 15cm of space from kitchen walls, 100cm from the ceiling and 40cm below the glass stove.







- 4. Make sure the cooker is installed in the level position.
- If the kitchen walls and cabinet are made of wood or any combustible material and the spaces as specified cannot be maintained, you must install a heat-proof panel on the kitchen wall so as to prevent possible fire hazard.
- Open the battery box at the bottom of the cooker, and install the battery according to the correct polarity. Then close the battery box.
- Lay the cooker in the kitchen cabinet. Place the gravy tray and other parts in the correct position.
- Install the gas hose with the stainless steel hose clamp. Use only approved gas hose and the length of not more than 2m. Do not bend, twist or stretch the hose.
  - Note: Make sure the hose clamp is properly fixed to avoid loose connection. Improper connection of the gas hose might result gas leakage and possess danger.
- Avoid placing the gas cylinder near the cooker.

## SAFETY PRECAUTIONS

- PRIOR TO INSTALLATION, ENSURE THAT THE LOCAL DISTRIBUTION CONDITIONS (NATURE OF THE GAS AND GAS PRESSURE) AND THE ADJUSTMENT OF THE APPLIANCE ARE COMPATIBLE.
- THE ADJUSTMENT CONDITIONS FOR THIS APPLIANCE ARE STATED ON THE LABEL (OR DATA PLATE).
- THIS APPLIANCE IS NOT CONNECTED TO A COMBUSTION PRODUCTS EVACUATION DEVICE. IT SHALL BE INSTALLED AND CONNECTED IN ACCORDANCE WITH CURRENT INSTALLATION REGULATIONS. PARTICULAR ATTENTION SHALL BE GIVEN TO THE RELEVANT REQUIREMENTS REGARDING VENTILATION.
- Keep cooking appliance out of reach from children. Do not let them to operate the appliances without supervision.
- To protect against the risk of fire, do not expose the appliance under direct sunlight or place near to flammable materials.
- This product is for household and indoor use only.
- This product is not intended for use by person (including children) with reduced physical, sensory or mental capabilities unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If the gas pipe or connector is damaged, it must be replaced immediately to avoid hazard.
- 9. Be sure to turn off the gas supplies and main cock if the unit is not in use.

WARNING - to reduce the risk of fire or injury to persons or property, please read and follow below instructions carefully:

#### CLEANING AND MAINTENANCE

Before cleaning,make sure the cooker is cool and the gas supply is switched off.Clean the cooker with a damp cloth with mild cleaner. Do not use chemical,steel,wooden or abrasive cleaners to clean the cooker.

WARNING: DO NOT IMMERSE THE COOKER INTO WATER.ENSURE THAT THE SET IS DISCONNECTED FROM THE GAS SUPPLY BEFORE CLEANING.

UNIT PARTS	MAINTENANCE
Burner cap	Check if the gap in the ring caps are clogged Toolthbrush with dirt.Clean them with a sharp object,wire brush toothbrush, or similar object.  After washing the burner caps,dry them.  Burner Cap
Burners, Burner cap, Pan support	Make sure the cap is mounted in place (if the burner caps are not mounted properly.Gas distribution may not be even.)
Cook top and Control panel	When they get dirty,use a soft cloth damped with a mild detergent solution to wipe off dirt.Do not use either thinner or benzing for cleaning.This may damage plastic parts.
Gas hose	Make sure the gas hose is tightly secured over gas supply outlet and secur it with the clamp.     If there are cracks in the hose,replace it immediately.
Cook top	Please use a soft cloth to wipe of any dirt or stain on the cook top. Make sure to wipe off any dirt or stain as soon as possible else, it might become hard to remove and might even causes damaged to the cook top coating material.  If the dirt or stain is difficult to remove, you can use a soft damped cloth with neutral detergent solution.  The cook top coating material is vulnerable against physical force or high temperature. Therefore the following MUST be kept in mind:  1.DO NOT use swab, polishing powder, cleanser, knife, alkaline detergent or bleaching solution to clean off any dirt or stain.  2.DO NOT expose cooker to any physical force.  3.DO NOT expose cooker to excessive heat by covering the burner with a large iron plate or large pot.  It is normal that after usage:  1.gravy tray or pan support will be scratched  2.burner might discolour or turn to white surface after constant high heat  3.all the above situation will not affect the usage of the gas cooker